



Supervision Policy

Introduction

Our setting recognises the need for regular and effective supervision of its staff. This is to ensure the following:

- That individuals feel well supported and motivated in their work
- That quality services are delivered to service users
- That the organisation can function effectively

1. Purpose of Supervision

This is an opportunity to review a staff member's work programme, to monitor their progress and to review the direction of their work. Any gaps in skills and training needs can be identified in order to enhance professional development. The staff member's achievements in their work are also identified and celebrated.

Supervision is a place where a member of staff can be challenged supportively and constructively within mutually agreed and accepted boundaries. Issues relating to the workplace and to working practices can be identified and discussed.

This is also an opportunity to show that the member of staff is a valued member of our team and it offers a chance to ensure that their emotional well-being is considered and that their personal development needs are being met. During the session, the member of staff will be able to 'offload' their concerns and these can be discussed and reflected upon in a supportive environment.

It gives the opportunity for staff members to develop an action plan and way forward for any issues that they may have.

Purpose of Supervision:

- Review of work programme
- A place to be challenged, supportively and constructively
- Issues related to the workplace are addressed
- A place to identify skills gaps and training needs - professional development
- People's experiences are valued
- Working practices are discussed
- Achievements are identified and celebrated
- Work progress is monitored and direction is reviewed
- Emotional well-being/work-life balance; a place for personal development

- Mutually agreed and acceptable boundaries
- A place to offload

Supervisee can expect from supervision:

This is an opportunity for a staff member to review their current workload with their supervisor.

Future work is discussed and targets agreed upon.

The supervisor acknowledges the work that the staff member has carried out and offers praise where appropriate. Support and guidance is offered where necessary.

This is also a time when the supervisor can challenge the supervisee and address actions and anticipated follow-up relating to these.

Training needs are identified here and notes of the meeting are made by the supervisor and copied to both parties. This serves as a record for the following meeting.

Supervision is a chance for a staff member to offload and also discuss personal things, unrelated to work, if they so wish.

3. Practicalities

Frequency and length of supervision -

- For both full time and part time workers one hour every 4-6 weeks
- Any cancelled sessions should be re-booked for as soon as possible to maintain the regularity.

Location: Supervision should take place in a private and uninterrupted space in the working day

Recording supervision sessions: It is the supervisor's responsibility to take notes and make sure that the supervisee has a copy and that a copy goes on file. Both parties (supervisor and supervisee) must agree and sign a final copy and supervision records will be kept in individual supervision files in a secure place (such as a locked filing cabinet). After 6 months, supervision notes are archived and held in personnel files for 6 years. Records are made in a manner that works for each supervisor, however a summary action sheet will be completed during or immediately after each session. It is important that any agreed actions are given to a named (lead) person and that the supervisor ensures that actions are reviewed & agreements followed up (with negotiation around timescales & outcomes where necessary), in future sessions.

4. Confidentiality

There may be issues relating to the need to breach confidentiality within supervision as set out below. This is provided so that all individuals receiving supervision within their employment at this setting are clear about what can and cannot remain confidential to supervision.

- Behaviour or activities which bring the organisation into disrepute
- Harm to self and others
- Illegal activity (depending on currency and severity)
- Activities where Child Protection apply
- Activities that may lead to disciplinary action being taken

There is a duty as a line manager to report/action via the organisation's Management.

5. Starting Supervision:

(i) Signing Supervision Agreement Form

By the end of the first session it is expected that a supervision agreement form has been discussed by both parties, signed and copied to file

(ii) Preparing for the Supervision session

Both parties should prepare effectively including:

- Review previous notes and agreed actions - ongoing between sessions
- Hold preparatory discussions if needed, especially in the light of new information and developments
- Alert each other if there are new big agenda items
- Line managers to ensure next supervision date agreed and arranged.

6. Guidance notes

a) Definition and Purpose of Supervision

Supervision is a period of one-to-one protected and structured time that focuses on the supervisee's needs, the manager's requirements and for the purposes of organizational accountability.

Supervisor = the person giving supervision

Supervisee = the person receiving supervision

It is important to remember that many staff in the organisation are in both these roles at different times.

b) Sample Agenda

The setting recognises that each staff member engaged in supervision will have their own style and approach; however the following agenda is provided as a checklist to ensure that we are all covering core items:

- Welcome/informal opener
- Setting agenda - both to input
- General offload and information sharing
- Review notes & agreed actions from previous notes
- Current work programme, agreeing tasks etc; Information sharing

- Problem solving and finding solutions
- Recognise and celebrate achievements
- Training and Development Needs
- Job related resources and support needs
- Practicalities - leave, sickness, date & time of next supervision
- AOB

c) Working Guidelines for Good Practice:

Creating the right Environment

- Regarding venue: be aware this is a professional relationship so that a private room booked well in advance is good practice; however if the space needs to be in a public place then ensure that the supervisee has input into the final decision.
- Ensure that refreshments are available.
- No phones or mobile phones around or on (unless in an agreed/notified personal emergency; these will be identified, expected, urgent, work-related calls).
- To ensure that supervision time is prioritised and not interrupted.
- Ensure that room layout and furniture creates a comfortable atmosphere for open communication.
- Put supervision times in the diary and inform other colleagues.
- Where possible, place a sign on the door where supervisions are taking place to avoid interruptions.
- Make sure that sessions start and finish at agreed times.
- Consider the time of day that sessions are held.

This policy was reviewed and adopted by Little Angels Childcare
On 26 August 2014

Signed